**NHS Highand/North Skye Communications Group Meeting, held on 12/8/2022, at 11am via Teams**

**Present: Ross MacKenzie, Catriona MacDonald, Neil Campbell, Pat Matheson, Sophie Isaacson, Marie McIlwraith, Iona MacDonald (Minutes).**

**Hospital bed availability and occupancy** - Portree and Broadford Hospitals

Broadford – 12 – 14 in use, Portree – keeping to about 6 (down to 2 staff on some shifts).

**Urgent Care in Portree**- update on **See and treat** - is it operating?

Service is limited. Hit by covid. Slow start but happening now. Still limited as struggling for staff. Adastra system – was attacked by ransomware. Had screens in Bfd and Portree. Will be big manual fix.

Meeting in Portree with SAS last week – still training staff, but system not sustainable. Reviewing. Dr Hannah MacLeod may manage to link to GP practice. Looking at different models. NHS24 are referring back to their directors, ANPs were part of the mix. Use ambulance crews for triage etc. Cathy meeting with ambulance service to examine how advanced practitioners can be used. Meeting next week with Dawn Orr, Ambulance Service. Some walk-ins could be seen by ambulance personnel.

Pat – two chest pain walk-ins to Portree Hosp yesterday. Reception staff stressed. NHS working on it.

**Care home beds-update** Covid positive in Home Farm – move delayed. Budhmòr now staffed by NHS. Will move by end of month. Most of work done in Home Farm, some work still ongoing. Staff accommodation and laundry still ongoing. Capacity will be 35. 9 still to move from Budhmòr. No firm date for full opening of Home Farm. Not like a hotel – need time to settle and support a few at a time. Not an overnight move.

**Staffin Medical Centre**-update

IT guys should be onsite today. Should be good to go from tonight. SWAN has taken ages to install.

**Implementation Plan** - *the group planned to meet on the 17th? Is that the implementation plan that NHS Highland are talking about? It would be helpful if this was all made very clear and communicated with officially so that the community can know that it will be happening.*

It is a new group – to look at where are we with SLR? Ross preparing spreadsheet. Setting up sub-groups and procedures. Professional leadership for teams. Some are done, and not being revisited.

Action-focused group. Also have Steering Group to feed into Action Group. Meeting of Urgent Care group the following day. ACTION: Catriona: Community Group representation? Will speak to Neil and Sophie. ACTION: Ross will add Sophie to group.

Marie: Communications with community – Lochaber have a paper column. Explore? Channel to update people, podcast on local radio.

Soph commented that it was not possible to just share quotes / updates from NHS– as we usually have to wait for official statement from the Comms team. But yes encourage as many updates for sharing as is possible.

Neil: Heightened interest in the area. 40+ at last local meeting. Calum Munro – nominated as chair of a group, but CM didn’t know. Louise has a scheme of how groups work and fit together.

**Engaging the community-**If the implementation plan is to be seen by the community, are there plans for how this will be done yet? Or will this be part of next week's meeting?

Catriona: Needs work.

Soph: Will there be more invited to next week’s group, or if not, how will people be engaged?

RM: Doing Group, so not open to all. Eg.Transport , Housing, needs external input, not just NHS. Needs focus. ANP training – NHS responsibility.

Marie, Soph, Catriona, Neil to feed into engagement plan. Catriona: Must respect that some people have been involved for many years and want/need to be involved. Look at lists prepared earlier. Not just talking shops/discussion groups. Keep tight and focused. RM – doesn’t want 15 groups again. Catriona commented that the situation was almost back to Square 1, in some ways.

**Scottish Futures Trust** - What have they actually been asked to do? Could we have a little more detail?

First meeting – Not much more detail available. Caithness group have been through it. What do we want to deliver?

Does that follow in from Vision, Needs Assessment? Yes. Should be available by end of August 2022. Catriona: We need clarity on what this will cover.

Soph: Didn’t know about several meetings, not that she ***should*** be at them but need to know that meetings are happening. Can’t update people or share dates or notes online - that actions are being taken. Need to make a response. ACTION: Soph and Ross and Marie will take forward.

**Needs Assessment?**Where is it at? Is it progressing at all?

Urgent Care – Kate Earnshaw going to provide statistics and needs assessment for Portree Hosp to fully open. Backfilling, staffing, beds, etc. We are trying. None of it is straightforward.

**Parklands**- from a community perspective?

Only care home operator buying new property, e.g. Mo Dhachaigh, Ullapool. Don’t know if they are looking at Skye at all. Was brought up by a councillor that Parklands had been invited to Skye. Is this misinformation, or not? NHS have not been involved. Catriona: Need to provide information, or misinformation will fill the void.

**Maternity Care**

No significant update yet However NHS H have been recruiting. 3 p/t midwives at present. Interviews to be held on 25 August. Will thatallow delivery of complete service? Cannot confirm. Highland wide challenge - Sutherland is down to one midwife.

Finish 11:43